



## **COVID19 Prevention & Control Policy**

**Please take the time to read the following. I know it's lengthy but I need you to help me during this time to get back up and running. Without you complying I will be unable to do so.**

### Appointment Bookings

Appointments need to be made in advance and will always need to be confirmed at least 24hrs prior to your appointment.

### Patch Tests

A patch test will be required for all tinting / lash lift treatments. This is a legal requirement and must be carried out at least 48hrs prior to your treatment. If it has been longer than 3months since your last treatment or if anything medically has changed you will require another patch test. Please note that if you have received the COVID vaccine you will need to wait at least 2wks before having a patch test.

### Consultation Forms

Please be aware that I will need to update all consultation forms in relevance to COVID19 and for insurance purposes. You will be asked to sign an agreement to confirm that you have read and agreed to my COVID consent agreement.

### Treatment Times/Trading Hours

Please be aware that treatments may take longer than normal due to extra cleaning precautions that will need to be in place.

### Cleaning

I will be cleaning tools and equipment as always to stop cross infection and contamination. I will be sanitising, disinfecting and sterilising during your appointments. You will notice changes in some of my equipment during this time. This may lead to a permanent fixture. Tools will be disinfected and sterilised where possible and if they are unable to be, they will be disposed of.

I will be laundering all towels, washable face masks and uniform at 60 degrees.

Please can I ask that I dispose of any waste from your treatment/s in your bin, this will separately bagged up. This will not include my PPE; I will have a waste bag to take this away with me.

### Cancellations

If I feel unwell or have any signs of COVID19 I will self isolate immediately and will have to cancel all appointments, this could be at short notice. I understand this may be inconvenient but your safety is my priority. If your appointment is cancelled, I will be more than happy to rebook once I am clear of all symptoms.

If you or any other person in your household have signs of COVID19 or feel unwell please advise me straightaway and cancel your appointment.

### Payments/Loyalty Cards/Gift Vouchers

Contactless payments by BACS or card are preferred to avoid any spread of the virus.

I will no longer be taking your loyalty cards, so once they are full please throw them away. However the loyalty scheme will still be in place and I will be keeping a record of when you're due your loyalty discount.

### Prices

Some treatment prices will have increased due to supplier price increases.

I have to consider the extra time it will take to perform each treatment and the extra cleaning and PPE that will be needed. To reopen and continue operating I will have to do this. I hope you all understand and will support me once back open.

### Treatments

I am currently not offering a full treatment menu due to time spent in the high risk zone and my risk assessment.

**Thank you for taking the time to read through this.  
Please note some of these points could be subject to change once the  
government have given more guidelines.**

**Vicky** 